

# STAFFIATION

AVIATION RECRUITMENT & TRAINING

**STAFFIATION** is the first of its kind agency offering both professional **Recruitment & Training Services** to companies operating in the Aviation/Airlines Industry in MENA & GCC, thus the appealing name: **Staff – Aviation!**



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## OUR MISSION:

Staffiation Mission is **twofold**:

- 1) To come up with High Caliber Candidates Profiles required for current openings in companies operating in the Aviation/Airlines industry.
- 2) To offer our training courses attendees the Latest Industry Knowledge they need to improve their job performance and productivity for the sake of the overall company goals.



# STAVIATION

AVIATION RECRUITMENT & TRAINING

## **OUR VISION:**

Our vision is to become the “Leading Provider of Recruitment & Training Services in the Aviation & Airlines industry in the Mena region”.



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## **OUR RECRUITMENT SERVICES:**

Staffiation clients are airlines, airports, travel agencies, etc. Positions we work on include Captains, First Officers, Cabin Crew/ Flight Attendants, Air Traffic Controllers, Airline Administrative Support, Airport Operations Agents, Airport Manager, Aircrew Scheduler, Aviation Engineers, Flight Dispatcher, Etc.



# STAVIATION

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## **OUR TRAINING SERVICES:**

The list of courses we offer is diversified and includes top priority courses such as:

- Airline Management
- General Soft Skills
- Sales & Marketing



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## AIRLINE MANAGEMENT:

- 1) Airline Customer Service: Strategy Design and Implementation
- 2) Business Writing & Communication
- 3) Crew Resources Management
- 4) Developing Country Managers Competencies
- 5) International Business Protocol
- 6) Managing Across Cultures
- 7) Professional Skills For Cabin Crew Instructors
- 8) Sales Management & Key Accounts
- 9) Training of Trainers
- 10) Etc.

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## SALES & MARKETING:

- 1) Airlines Customer Service (Entry & Advanced)
- 2) Airline Marketing & Social Media Strategy
- 3) Airline Sales Strategies
- 4) Airport Customer Service

- 5) Ancillary Revenue Strategies
- 6) Communication Skills
- 7) Public Speaking
- 8) Etc.



## SOFT SKILLS:

- 1) Business Etiquette
- 2) Emotional Intelligence
- 3) Human Resource Management
- 4) Leadership & People Performance Management
- 5) Management of Training

- 6) Project Management
- 7) Time & Stress Management
- 8) Training Needs Assessment
- 9) Etc.



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For Any Potential Recruitment & Training Cooperation:

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